



### IMPORTANT NOTICE

Read this entire Limited Warranty carefully before purchasing or installing any product from AA Impact Garage Door (hereafter referred to as "AA Impact"). By installing or using any AA Impact product ("Product"), the purchaser ("Purchaser") acknowledges having read and understood this Limited Warranty and agrees to the terms outlined herein.

### WARRANTY COVERAGE

Subject to the terms and exclusions listed below, AA Impact warrants its Products to be free from defects in manufacturing, materials, and workmanship for the specified warranty period. AA Impact's liability under this Limited Warranty is limited to the repair, replacement, or refund of the purchase price of the defective Product, part, or component at AA Impact's discretion. This Limited Warranty does not cover labor or delivery costs, or any incidental or consequential damages arising from defects.

### WARRANTY PERIODS

The warranty periods listed in the table below begin on the date AA Impact delivers the Product to purchaser, subject to the terms of warranty and exclusions set forth below

		Doors for Residential use	Doors for Commercial use
Frame		Limited Lifetime	Limited Lifetime
Finish	Standard 2604	*5 Years	*5 Years
	Premium 2605	10 Years	10 Years
Hardware		*3 Years	*1 Year
Laminated/Insulated Glass - PVB		5 Years	5 Years

\*Not covered if installed/used within 2 miles of a coastal area or any body of water containing salt water



### TERMS AND CONDITIONS

**Laminated Glass Unit:** Laminated glass is warranted to be free of defects that result in material obstruction of vision or substantial delamination for the applicable period specified in the table above.

**Insulating Glass Unit:** The sealed glass component is warranted to be free of defects that result in material obstruction of vision or film formation caused by dust or moisture in the sealed unit's dead air space, for the applicable period specified in the table above.

**Glass Characteristics:** Glass may exhibit natural characteristics such as distortion, bubbles, discolorations, blurs, debris, and scratches. These are inherent qualities that meet or exceed industry standards (e.g., ASTM C 1036, ASTM C 1048, and ASTM C 1172). Heat-strengthened or tempered glass may also exhibit distortions as part of its inherent properties and are excluded from this warranty. Proper care and maintenance are required to maintain the integrity of special coatings.

**Frame:** Aluminum components are warranted to be free of material and workmanship defects. Color variations and processing marks on anodized products are not considered defects. This warranty is void if aluminum components are in contact with copper-treated wood or if damage is caused by harmful cleaners or environmental factors.

**Hardware:** The mechanical operation of hardware and moving parts is warranted to be free from material and workmanship defects for the specified period. Exclusions include normal wear and tear, tarnish, corrosion, oxidization, and discoloration due to environmental factors.

Note: Hardware and hinges consist of moving, metal-on-metal parts. Some operational noise, friction, or sound during use is considered normal and does not constitute a defect.

**Maintenance:** To preserve coverage under this Limited Warranty, all products must be maintained on a regular schedule. This includes: Lubricating moving hardware at least twice per year with a silicone-based spray. Washing aluminum, glass, and weatherstripping with mild soap and water. Products installed near coastlines or in high-salt areas require cleaning at least every three (3) months, while those in standard environments should be cleaned at least every six (6) months. Failure to perform routine care, or to provide proof of maintenance when requested, will result in this warranty being void.

**Transferability:** This warranty is transferable to subsequent property owners, provided AA Impact receives written notice within 30 days of the property's ownership transfer, along with proof of the original purchase.

**Notification of Defects:** AA Impact must be notified in writing of any defect within 30 days of discovery, or within 30 days from the time at which the defect should have been discovered through reasonable diligence. Failure to do so voids this warranty.

**Payment:** This Limited Warranty is contingent upon full and timely payment for the Product. Failure to make the agreed-upon payment on time will result in the Purchaser forfeiting their rights to any relief under this Limited Warranty.



**Documentation:** Upon notifying AA Impact, Purchaser shall provide AA Impact with the bill of sale, invoice or documentation that constitutes the purchase agreement between Purchaser and AA Impact or (an authorized dealer of AA Impact). Purchaser's failure to provide the required documentation shall entitle AA Impact to deem the Limited Warranty invalid. AA Impact reserves the right to request any other documentation that it may reasonably require prior to remedying the damage or defect.

**Exclusive Remedy:** The repaired or replaced Product or component will not extend the Limited Warranty period which shall be limited to the remainder of the original life of the Limited Warranty. AA Impact reserves the right to reasonable field access to diagnose and repair any Product alleged to be defective; and to substitute similar replacement components for those no longer available. AA Impact shall not be responsible for any labor or delivery costs incurred in repairing or replacing the Product. Acceptance by the Purchaser of any remedy shall be in full accord and satisfaction of all of AA Impact obligations under this Limited Warranty. IN NO EVENT WILL AA IMPACT' AGGREGATE LIABILITY, UNDER THIS LIMITED WARRANTY, EXCEED THE ORIGINAL PURCHASER'S PAYMENT FOR THE PRODUCTS. THIS LIMITED WARRANTY IS PROVIDED IN LIEU OF ANY OTHER WARRANTY, REQUIREMENTS OR OBLIGATIONS. REPLACEMENT PRODUCTS MAY NOT MATCH THE COLOR OF THE ORIGINAL PRODUCT OR THE COLOR OF ANY REMAINING PRODUCT, AS COLOR MAY VARY DUE TO AGE, WEATHERING, DYE LOT DIFFERENCES, OR OTHER FACTORS. AA IMPACT WILL NOT BE RESPONSIBLE OR LIABLE FOR ANY SUCH COLOR DIFFERENCES WITH ANY REPLACEMENT PRODUCT AND WILL NOT BE REQUIRED TO HAVE THE REPLACEMENT PRODUCT "MATCH" THE COLOR OF THE ORIGINAL PRODUCT THAT IS BEING REPLACED OR ANY REMAINING PRODUCT. AA IMPACT RESERVES THE RIGHT TO DISCONTINUE OR CHANGE THE DESIGN AND SPECIFICATION OF ANY PRODUCT IT MANUFACTURES.

**No Consequential Damages:** AA Impact shall not be liable for any and all special, indirect, or consequential damages resulting from or arising out of the use or installation of AA Impact' Products, or defects in its Products, or the sale of its Products, or any alleged breaches of contract, including, but not limited to, alleged breaches of this Limited Warranty. For purposes of this paragraph, special, indirect, and consequential damages shall include, without limitation, loss of profits, loss of contracts or business interruptions, or damage to personal property. AA Impact shall not be liable for any special, indirect, or consequential damages regardless of whether attributable to (in whole or in part) the negligence, strict liability, statutory liability, products liability, tort, breach of contract, breach of duty (statutory or otherwise), or any other alleged fault or responsibility of AA Impact.



**Severability:** In the event that any provision of this Limited Warranty is determined to be invalid, illegal, or otherwise unenforceable for any reason, such determination shall not affect the validity or enforceability of any remaining provisions, which shall be enforced to the fullest extent possible without the unenforceable provision.

**Applicable Law; Jurisdiction and Venue:** This Limited Warranty is applicable in all fifty states of the United States, subject to the laws of each state. This Limited Warranty gives you specific legal rights, and Purchaser may also have other rights which may vary from state to state. This Limited Warranty shall be controlled by and construed under the laws of the State of Florida without giving effect to any choice of law or conflict of law rules or provisions (whether of the State or Florida or any other jurisdiction) that would cause the application of the laws of any jurisdiction other than the State of Florida. The courts of Miami-Dade County, Florida, shall be the exclusive and mandatory forum for any litigation arising from or related to AA Impact' Products, including, but not limited to, this Limited Warranty.

**Waiver of Jury Trial:** BOTH PURCHASER AND AA IMPACT HEREBY KNOWINGLY, VOLUNTARILY, AND INTENTIONALLY WAIVE (TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW) ANY RIGHT IT MAY HAVE TO A TRIAL BY JURY OF ANY DISPUTE DIRECTLY OR INDIRECTLY ARISING UNDER OR RELATING TO THIS LIMITED WARRANTY AND AGREE THAT ANY SUCH DISPUTE SHALL BE TRIED BEFORE A JUDGE SITTING WITHOUT A JURY. THIS PROVISION IS A MATERIAL INDUCEMENT FOR AA IMPACT PROVIDING THIS LIMITED WARRANTY.

**No Other Representations or Warranties:** THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ALL WARRANTIES ARE LIMITED TO THE APPLICABLE STATUTE OF LIMITATIONS BUT IN NO CASE WILL EXTEND BEYOND THE LIMITED WARRANTY PERIODS SPECIFIED ABOVE.

**No Employee Authorization:** NO EMPLOYEE, REPRESENTATIVE, AGENT, DEALER OR DISTRIBUTOR OF AA IMPACT, OTHER THAN THE PRESIDENTS OF AA IMPACT, ARE AUTHORIZED TO MODIFY, EXTEND, OR IN ANY WAY CHANGE THIS LIMITED WARRANTY WHICH CHANGE, EXTENSION OR MODIFICATION MUST BE IN WRITING.

Exclusions to Limited Warranty Coverage to Follow:



### **\*\*EXCLUSIONS TO LIMITED WARRANTY COVERAGE\*\***

This Limited Warranty does NOT cover any defect, breakage, failure, or deficiency in the Product due to the following, nor does it cover any resulting losses or damages caused by:

- Naturally occurring changes such as tarnish, corrosion, oxidation, or discoloration.
- Normal wear and tear from usage or age, including fading or discoloration due to age or exposure to sunlight or the elements.
- Scratches or abrasions, including damage caused during installation or afterward by exterior stucco, interior drywall, carpentry, or window treatments.
- Warping of less than ¼ inch.
- Improper storage, use, handling, or lack of maintenance.
- Improper installation by any person, including authorized dealers, installers, or contractors, or installation violating applicable building codes.
- Modifications or alterations to the Product or its components by any person, including authorized dealers, installers, or contractors.
- Galvanic coupling, such as material incompatibility or contact between aluminum components and copper-treated wood.
- Aftermarket or non-factory finishes, including glues, adhesives, sealants, or caulking.
- Any part, product, or hardware not sold or installed by AA Impact, including hardware finishes, decorative metal accents, or wrought iron.
- Conditions exceeding the Product's design limitations or state product approvals, such as winds, pressures, excessive heat, or high-moisture environments.
- Exposure to acid rain, corrosive elements, or coastal weather conditions like salt spray.
- High indoor humidity, condensation, frost, or mold, mildew, fungi, or toxins unrelated to the Product.
- Accidents, including glass breakage, damage caused by animals, excessive force, or flying objects/debris.
- Stress cracks, including thermal cracks.
- Filiform corrosion.
- Defects in the existing structure, structural settlement, movement, vibration, or modifications to the structure where the Product is installed.
- Intentional acts, negligence, vandalism, riots, or civil disorder.
- Water leakage or damage caused by improper installation of the Product.
- Installation services. All installation work is the sole responsibility of the installer or contractor performing the service, and any installation warranty must be provided directly by them.
- Acts of God, abnormal environmental or weather conditions, fire, or other casualties.
- Non compatible Operator : AA Impact Garage Doors are designed for use with side-mount (jackshaft) operators only. The use of center-mount operators is strongly discouraged and expressly excluded from this Limited Warranty, as such operators place excessive load on aluminum components and fasteners when springs weaken or fail. If, against recommendation, a center-mount operator is installed, the property owner must first obtain written approval from AA Impact, and the door must be professionally serviced and balanced at least once every six (6) months, with documentation retained by the property owner. Failure to obtain prior approval and provide proof of ongoing service will void all warranty coverage for any damage, defect, or failure of the Product.